



SDM_TICKETS_PRETTY

```

TICKET_ID:1:TICKET_ID
TICKET_TYPE:1:TICKET_TYPE
PACKAGE_NAME:p:PACKAGE_NAME
MODULE_NAME:m:MODULE_NAME
TICKET_STATUS:s:TICKET_STATUS
SEVERITY_NAME:se:SEVERITY_NAME
EXPECTED_COMPLETION: <sdm_fetch_release_na...>
COMPLETION: <sdm_fetch_release_na...>
SUMMARY:l:SUMMARY
DESCRIPTION:l:DESCRIPTION
TIME_ESTIMATE:1:TIME_ESTIMATE
COMMENTS:l:COMMENTS
USER_AGENT:1:USER_AGENT
LAST_MODIFIED:l:LAST_MODIFIED
LAST_MODIFYING_USER:l:LAST_MODIFYING_USER
MODIFIED_IP_ADDRESS:l:MODIFIED_IP_ADDRESS
    
```

SDM_TICKETS_AUDIT

```

TICKET_ID: NUMBER
TICKET_TYPE: VARCHAR2(20)
PACKAGE_ID: NUMBER
MODULE_ID: NUMBER
TICKET_STATUS: NUMBER
SEVERITY_ID: NUMBER
EXPECTED_COMPLETION: NUMBER
COMPLETION: NUMBER
SUMMARY: VARCHAR2(100)
DESCRIPTION: CLOB(4000)
DESC_HTML: VARCHAR2(20)
USER_AGENT: VARCHAR2(200)
CREATION_USER: NUMBER
CREATION_DATE: DATE
CREATION_IP_ADDRESS: VARCHAR2(50)
LAST_MODIFIED: DATE
LAST_MODIFYING_USER: NUMBER
MODIFIED_IP_ADDRESS: VARCHAR2(50)
TIME_ESTIMATE: NUMBER
COMMENTS: CLOB(4000)
DELETE_P_CHAR(1)
    
```

SDM_TICKETS

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TICKET_ID:1
TICKET_TYP
MODULE_N
TICKET_STA
SEVERITY_N
EXPECTED
COMPLETIC
SUMMARY:l
DESCRIPTIC
TIME_ESTIM
COMMENTS
USER_AGET
LAST_MODII
MODIFIED,l
    
```

SDM_BUG_RELEASE_MAP

```

BUG_ID: NUMBER (FK)
RELEASE_ID: NUMBER (FK)
DISCOVERY_DATE: DATE
    
```


